

City of Inglewood
CATALOG OF ENTERPRISE SYSTEMS
Pursuant to CA Government Code 6270.5

Vendor	Product	System Purpose	Description of Categories or types of data	Custodian	Frequency Collected	Frequency Updated
Microsoft	Office	Office Automation	Word processing Spreadsheet Custom Databases E-mail	Varies; City Clerk is responsible for City records	Daily	Daily
Microsoft	Exchange	E-mail, Calendar	Email, Calendar	ITC	Continuously	Continuously
AMI	Laserfiche	Electronic Document Management	Documents, Images	All City Departments	Daily	Daily
Granicus	Civica	Web Site Content Management System	General Information	Varies; City Clerk is responsible for City records	As Needed	Daily
Arc GIS	ESRI and Lynx Technologies	GIS	Mapping Property data Zoning data Topography Aerial mapping Utility data Asset Management, Capital Improvement Projects	Public Works Planning Residential Sound Insulation Police Department	Daily	Daily
Tyler	Eden	Financial Accounting System	Accounts Payable Accounts Receivable Budget Preparation Contract Management Fixed Assets General Ledger Human Resources Inventory Control Business License Building Permits Planning Permits Code Enforcement Permits & Inspections Payroll	Finance Budget Purchasing Building Dept. Human Resources Public Works Planning Dept. Code Enforcement	As Needed, Daily, Annually	As Needed, Daily, Annually

			Purchasing Utility Billing Online Utility Billing Cash Management			
Mass Notification	Everbridge	To send alerts, information and updates concerning events or incidents	Text, email, voice calls, TTY	Administration	Daily	Daily
Triton	Websense	Incoming/Outgoing Web Data Screening and Data Collection	Monitors incoming and outgoing web traffic. Monitors user interactions with websites.	ITC	Continuously	Continuously
LanDesk	LanDesk Management Suite	Collect Enterprise Wide IT Hardware and Software Data	MAC Addresses Operating System PC Manufacturer Software Installed	ITC	As Needed	As Needed
Track-It	BNC	IT Help Desk Work Order System	Work Orders, Timelines, Results	ITC	Daily	Daily
Veeam	Veeam Backup	Backup data files and systems	All financial data and database files	ITC	Daily	Daily
Versadex	Versaterm	RMS	Crime and arrest report and investigation data	ITC/PD	Daily	Daily
WebQA	GovQA	GovQA's 311 and CRM platforms service hundreds of municipalities nationwide, including over 80 municipalities with more than 100,000 in population.	Citizen Questions	All Departments	Daily	Daily